

# Understanding HHH Documentation Session Three

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## Today's Presenters



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# No Recording

- Attendees/providers are **never** permitted to record (tape record or **any** other method) our educational events
  - This applies to our webinars, teleconferences, live events and any other type of National Government Services educational events



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# Objectives

- This course will provide an engaging and interactive high level overview of the home health and hospice eligibility criteria, requirements and documentation expectations

# Agenda

- Quizziz Challenge
- Interactive Tutorial
- Quizziz Re-Challenge

# SPLIT UP THE ROOM

- Hospice on one side
- Home Health on the other

## Session 3 Quiz: Info from Sessions 1 & 2



Enter Code:

# Interactive Tutorial

**HHH Session 3 End: Prep for Day 2**



**Enter Code:**

# References & Resources

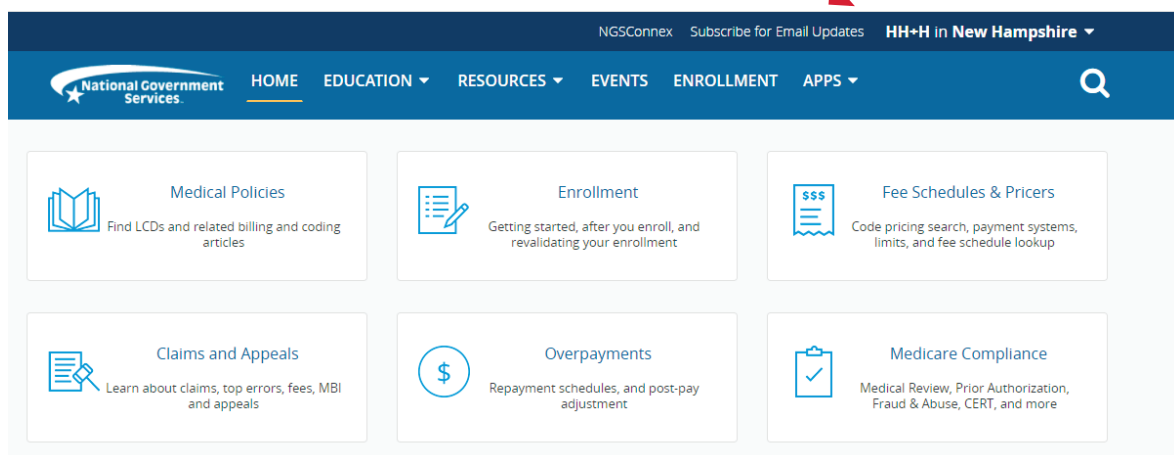
- [NGS Website](#)
  - Resources
  - Medicare Compliance
  - Fraud and Abuse



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## NGS Email Updates

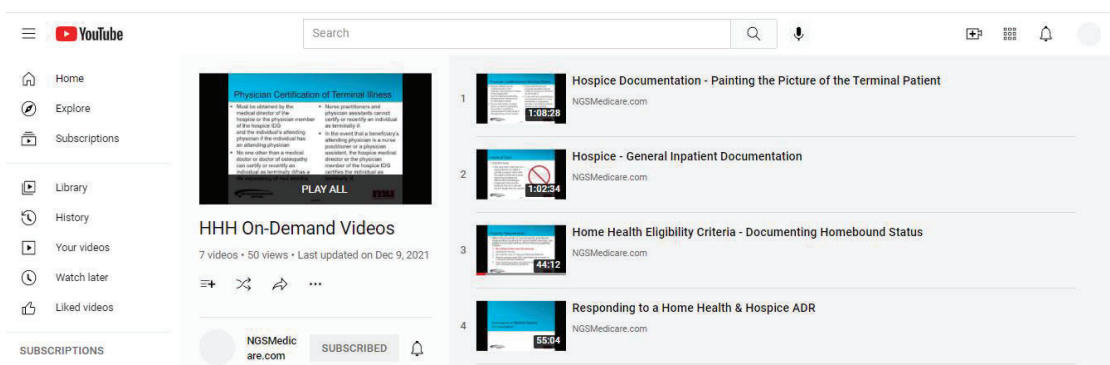
- [Subscribe to receive the latest Medicare information](#)



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## NGS HHH On-Demand Videos



## Medicare University

- Interactive online system available 24/7
- Educational opportunities available
  - Computer-based training courses
  - Teleconferences, webinars, live seminars/face-to-face training
- Self-report attendance
- [Medicare University website](#)



# Continuing Education Credits

- All National Government Services Part A and Part B Provider Outreach and Education attendees can now receive one CEU from AAPC for every hour of National Government Services education received
- If you are accredited with a professional organization other than AAPC, and you plan to request continuing education credit, please contact your organization not National Government Services with your questions concerning CEUs



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# Provider Contact Center Procedures

- The Provider Contact Center should always be your first option when contacting National Government Services
  - Required to log and track all incoming inquiries
- Tiered system to respond accurately to all provider inquiries



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# Provider Contact Center

State/Region	Toll-Free Number	Interactive Voice Response (IVR)	Hours of Service
Alaska, Arizona, <b>California</b> , Hawaii, Idaho, Nevada, Oregon, Washington, American Samoa, Guam, Northern Mariana Island	866-590-6724 TTY: 888-897-7523	866-277-7287	Monday–Friday 8:00 a.m.–4:00 p.m. PT Thursday, closed for training 12:00–2:00 p.m. PT



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## Thank You!



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